

# Effective Team Performance

## Course Overview

### You can be a team player

As a manager you are an integral member of a team. A good team player knows how to create and foster a positive work environment where teamwork is the backbone of success. Learn to be a supportive, cooperative and productive member of a team.

**Level:** 3      **Fees:** \$177      **Weekly Hours:** 12      **Credits:** 16      **Weeks:** 12

## Learning Outcomes

On successful completion of this course students will be able to:

1. Communicate effectively with stakeholders
2. Work cooperatively and effectively
3. Develop and contribute to achievement of objectives within an entity and teams

## Indicative Course Content

- Team performance theories
- Team dynamics
- How to give and receive feedback
- Active listening
- Giving instructions
- Courageous conversations
- Managing interpersonal conflict
- What is an objective/mission goal
- Setting objectives to meet business entity strategic goals
- Setting SMART goals, targets and Key Performance Indicators (KPIs)

## Assessment

No	Assessment Type	Pass Criteria	Weighting	Outcomes Assessed
1	Assessment 1	50%	30%	1,2
2	Assessment 2	50%	70%	2,3



## Contact Us

Any questions or queries please contact one of our enrolment team members below.

- **Phone:** 0800 328 269
- **Email:** [enquiries@tanzecampus.com](mailto:enquiries@tanzecampus.com)
- **Visit:** [www.tanzecampus.com](http://www.tanzecampus.com)